MNAS-4100 User's Guide

Preliminary draft only

April 2006

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NOTE

The information in this manual is subject to change without notice.

Safety Information

- WARNING: Before connecting to power, set the Voltage Switch on the rear of your system to the voltage matching your area voltage rating 100~120 / 200~240 Vac.
- Maximum operating ambient temperature 40 °C degree
- **CAUTION:** Turn off the system before removing the cabinet cover.
- **CAUTION on using the RTC battery:** Danger of explosion if battery is incorrectly placed. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

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Chapter 1 Introduction

Your MNAS is a storage solution for small offices and home network environments. With its high-speed networked storage, network users can easily access and share music, pictures, and real-time video files. Also, it has a program for discovering the storage system automatic assigned IP address. The **Backup** program provides superior data protection, allowing you to back up and restore system and data files.

Your storage system can accommodate up to four hard disks with standard RAID 0, 1, 5, 5+spare, 10, and Linear configurations, providing up to 2.0 TB (terabytes) of shared network storage. Supporting industry-standard protocols, you can easily add it to your existing network. In addition, network management and security is greatly simplified through the Web-based User Interface (UI).

Additional features include:

- A single administrative account.
- Support for dynamically increasing logical drive size. For example, if two hard disks are in use as a logical drive, a third hard disk can be added and you can increase the size of the logical drive configuration to include the third drive without destroying any existing data.
- User-defined partition and drive names.
- CIFS and NFS file system support.
- HTML-based configuration utility with username/password login security.
- Support for 64 User and 16 Group level accounts.
- User and Group level security settings (No Access, Read Only, Read/Write)
- Folder level security settings (sub-folders inherit security settings from parent folder).
- Private directories for personal accounts.
- Up to 32 folder/drive shares (no quota management).
- Built-in backup utility with one client license (and ability to activate additional licenses) optional.

Built-in FTP server with private directory support. Anonymous logins access a public folder; user accounts access their private directory and the public folder.

1.1 Package Contents

Includes the following:

- MNAS Storage System
- Power Cord
- **RJ-45** Ethernet Cable
- Installation CD

1.2 Specifications

NOTE: Specifications are subject to change without notice.

Hardware

Cabinet Form Factor Small Tower Processor Intel® IOP 80219 400 MHz System Memory 256 MB of DDR SDRAM (up to 512 MB) **Flash Memory** 8 MB Hard Disk Drive Bay/Type Up to four 3.5-inch SATA (Serial ATA) **Storage Capacity** Using 500 GB drives provides up to 2 TB

Network Intel® 10/100/1000 Mbps Fast Ethernet RJ-45 GbE connector **Power Supply** 100~120/200~240 Vac 50/60 Hz 160 W Environment

•

- Operating temperature: 0 °C (32 °F) to 40 °C (104 °F) ٠
- Operating relative humidity: 20 % to 85 % non-condensing
- Storage temperature: -20 °C (-4 °F) to 70 °C (158 °F) Storage relative humidity:
- 5 % to 95 % non-condensing

Software

Network Client Support

- Microsoft Windows ٠
- Linux .
- UNIX ٠

Network Transport Protocol TCP/IP

Network File Protocol

- CIFS/NFS ٠
- HTTP

• FTP

Support Industry Standards DHCP

Hardware Monitor

Temperature Sensor

Disk Configuration

Linear, RAID 0/1/5/5+spare/10

Application for NAS Management

- Data Sharing, Protection ٠
- System (OS) and Data Backup (optional) ٠
- Web User Interface •

Others

- English / Simplified Chinese (multiple • language – option) support Real Time Clock (RTC)
- •
- Programmable System Clock Hardware/Software Power Off •
- •
- Reset Button to return to factory default ٠ setting
- Firmware upgradeable •
- Event Logs and Email Alerts •

1.3 System View

Front Components



Ref	Component	Description
0	Power ButtonTurns the power on and off (soft-off).	
0	2 Power Indicator Shows the current power status.	
	Power On	Glows blue when the power is on.
	Standby	Glows red when the system is in Standby mode.

Ref Component		Description
₿	Network Indicator	Shows the current network status.
	Link	Glows green when system is connected to the network.
	Active	Blinks green to indicate system is trying to establish a network connection.
	100 Mbps	Glows green to indicate a network connection speed at 100 Mbps.
_	1000 Mbps	Glows blue to indicate a network connection speed at 1000 Mbps (Giga LAN).
4	RAID Indicator	Shows the current RAID status.
	RAID On	Glows blue to indicate RAID function is implemented.
	RAID Fail	Glows red to indicate RAID function is inactive or malfunctioning.
6	Hard Disk Drive Compartment	Inside are four hard disk trays.
6	Disk Information Indicator	Shows the current hard disk drive status.
	Access	Blinks green to indicate hard disk drive read/write function.
	Status	Glows blue to indicate hard disk drive is workable.

Front Components (Compartment Door Open)



Right-Side Components





Rear Components

Ref	Component	Description
0	Power Connector	Connects the power cord.
0	Voltage Switch	Select the voltage matching your area.
₿	Ventilation Opening	Maintain proper operating temperature. Do not cover or block the openings.
4	Reset Button	Allows you to reset the system to the factory default username, password, and IP.
6	RS-232 Port	For manufacturer use only.
6	RJ-45 Connector	Connects the LAN cable.

Chapter 2 Setting Up

Step 1. Install the Hard Disks

1. Insert the key and turn clockwise to unlock and open the door.



2. Slide the latch toward the right to release the handle.



NOTE: Install the first hard disk on the lowest level tray, the second hard disk on the second lowest level tray, and so forth.

3. Pull the handle to slide the hard disk tray forward. Then pull the hard disk tray out of the device.



4. Unfasten two screws from each side of the hard disk tray and remove the metal bracket.



5. Fit the hard disk into the tray with the connectors pointing toward the rear. Then align and fasten four screws to secure the hard disk in place.



6. Keeping the handle in its full-open state, slide the hard disk tray all the way into the device until the hinge of the handle is inside the device. Then, close the handle. The latch should click into place.



7. Follow the same procedure for installing other hard disk(s) in the other compartment(s).

Step 2. Connect to the Network

Connect one end of the Ethernet cable to the network connector on the back of your storage system and the other end to a switch or router.



Step 3. Connect to Power

1. Before connecting to power, set the Voltage Switch to the voltage matching your area.



2. Connect one end of the power cord to your storage system and the other end to a standard electrical outlet.



3. To turn on your storage system, press the Power button.



Step 4. Configure Your Storage System

See the next chapter for the software configuration instructions.

Chapter 3 Configuring Your Storage System

Inside the included CD in your package are three main folders namely:

- StorageSystemConsole
- FW_Upgrade
- UserManual

You must install at least one hard disk (lowest level tray) before your storage system can provide services.



A MNAS network consists of a MNAS server and several clients connected via network links.

3.1 Installing the Storage System Console

You need to install the **Storage System Console** before you can perform any system configurations.

1. Install the **Storage System Console** on your computer by double-clicking on **Setup.exe** under the **StorageSystemConsole** folder of your included CD. The following screen appears. Click on **Next** to continue.



2. The following screen appears. Enter the pertinent information, then click on **Next** to continue.

InstallShield Wizard	×
Customer Information	
Please enter your information.	
Please enter your name and the name of the c	ompany for whom you work.
User Name:	
Company Name:	
InstallShield	
	Kext Next Cancel

3. The following screen appears. Select the default destination folder or change it by clicking on **Browse**. Then click on **Next** to continue.



4. The following screen appears. Click on Next to start copying the files.



5. The following screen appears. To start the **Storage System Console** click on the radio button besides **Launch Storage System Console**. Then click on **Finish** to exit the installation.

InstallShield Wizard	
InstallShield Wizard	InstallShield Wizard Complete Setup has finished installing Storage System Console on your computer.
	< Back Finish Cancel

3.2 Initializing the Hard Disk(s)

After you insert the hard disk into the system for the first time or when you replace them with a new disk, you need to initialize the hard disk before using the system.

1. Upon starting the **Storage System Console**, the following screen appears. As soon as you start the Console, it automatically scans the network for storage systems. This might take a few minutes. As soon as the scan is complete, the left pane displays a tree view of all the storage systems it found. Select the storage system that you want to manage (for example, **MNAS4100**).



NOTE: The next time you want to start the Storage System Console, click on Start, then Programs, then Storage System Console.

2. Click on Log On Storage System Manager.

Log in to your
Log in to your Storage System Inter your login information. User name : admin Password :

3. The following screen appears. Enter the default user name **admin** and default password **storage**.

4. Click on Log In.

5. The following screen appears. Click on $\ensuremath{\textbf{Scan}}$.

se. Your firr	ystem, enter the file nam mware package is located	e of the firmware package and click Upload. You on your installation CD and has a PKG file exter	i can also browse for the file by clicking ision.
u add or ren	nove any disks, click Scan	before you click Upload.	
sks			
Slot	Model	Serial Number	Size
4		•	*
3			
2			
1	-		
Scan mware prage syste	em firmware version : 1	MNA54100 - 1.0-b114	Browse.
e manne			

6. The following screen appears. Click on **Browse** to select the firmware file under the **FW_Upgrade** folder of your included CD.

tialize th se. Your	he system, enter the file name of the firm r firmware package is located on your inst	ware package and click Upload. You can also allation CD and has a PKG file extension.	browse for the file by clicking
add or	remove any disks, click Scan before you	lick Upload.	
sks			
Slot	Model	Serial Number	Size
4			
3			
2			
1	WDC WD3200JD-00KLB0	WD-WCAMR1051928	298.09 GB
Scan mware orage s	ystem firmware version : MNAS4100 -	1.0-b114	
e name	:	Bjowse	

7. Click on **Upload** and the following screens would appear in sequence.

156, 100	r firmware package is located (our installation CD and has a PKG file extension.	browse for the file by clicking
u add or	r remove any disks, click Scan	ore you click Upload.	
visks			
Slot	Model	Serial Number	Size
4	-	•	
3	-	-	-
2		-	
1	WDC WD3200JD-00KLB0	WD-WCAMR1051928	298.09 GB
Scan			
irmware	ystem firmware version : M	54100 - 1.0-b114	
irmware torage s	ystem firmware version : M	54100 - 1.0-b114	
irmware torage s ile name	ystem firmware version : M	54100 - 1.0-b114 ccuments and Settings/ming-hsien/	I
irmware itorage s ile name Ipload pe	ystem firmware version : M : c srcentage :	54100 - 1.0-b114 ccuments and Settings/ming-hsien/ Blowse	1



8. The system will reboot.



9. After rebooting, run the **Storage System Console** by clicking on **Start**, then **Programs**, then **Storage System Console**. Wait awhile as it scans the network for storage systems. The following screen appears. Click on **Discover Storage Systems**.

👼 Storage System Console		
<u>File T</u> ools <u>H</u> elp		
I		1
Discover Storage Systems	Log On Storage System Manager	Map Drive Letter
🖃 - 🞜 Storage Neighborhood	Storage system inform	ation
	Version : MN	AS4100 - 1.0-b111
	MAC address : 00:4	0:D0:7A:00:CE
	IP address : 10.9	9.3.112
	Subnet mask : 255.	255.248.0
1 storage server		

10. The following screen appears. Click on Next to continue.



11. The following screen appears. Enter the **Storage system name**, then click on **Next**.

System Setup : Host Name	
What name would you like to use for your storage system?	
Storage system name : MYSTOR	1
	Next

12. The following screen appears. Set the **Date**, **Time**, and **Time zone**, then click on **Next**.

System Setup : Date/Time Please specify the current date and time	
Date : 1 • / 25 • / 2006 • (Month / Day / Year)	
Time : 16 • : 10 • : 15 • (Hour : Minute : Second)	
Time zone : (GMT-05:00) Eastern Time (USA & Canada)	
	Back Next

13. The following screen appears. Set the network settings, then click on Next.

System Setup : Network Settings
If you have a DHCP server on your network, this server can get its IP address from that DHCP server automatically. If you don't have a DHCP server, you must use the default IP address or specify a different one.
If your network uses a different subnet mask, you can change the one shown here, but in most cases you can use the default subnet mask.
Get an IP address automatically
○ Use this IP address:
IP address : 192 . 168 . 0 . 101
Subnet mask : 255 . 255 . 0
Back Next

14. The following screen appears. Select a RAID mode, then click on Next.

System Setup : Disk Configuration
Your storage system can have up to four disks. Four disks have been detected. What kind of disk configuration would you like to use?
If you want to add more disks, install them one at a time and click Scan after each addition. Please wait until the disk LED is green before you click Scan.
Data protection (RAID 5 - three disks minimum) An amount of disk space equal to one disk is used for data protection, and the rest is used for data storage. The data is distributed in such a way that it can be recovered if any one disk fails.
O Data protection, failover (RAID 5+spare - four disks minimum) Three of the disks provide RAID 5 data protection, and the forth automatically joins the RAID if one of the other three disks fails.
O Data duplication (RAID 10 - four disks minimum) Half of the disk space is used for data storage, and the other half is used for a duplicate (mirror) of that data. If one disk fails, you have a backup copy.
C Better performance, no data protection (RAID 0 - two disks minimum) All the disk space is used for data storage.
 Expandable, no data protection (Linear - one disk minimum) All the disk space is used for data storage, and you can add more disks later without affecting your existing data.
Back Scan Next

NOTE: Your MNAS uses RAID (Redundant Array of Independent Disks) technology to manage up to four hard disks. Refer to the later section "Disk Configurations" (see page 63) to learn more about choosing the type of RAID for your system.

15. The following screen appears. Select the **Number of disks to back up**, then click on **Next**.

System Setup : Disks to Back Up
In addition to storing and sharing data, your storage system can also act as a backup location for your local Windows computer hard disks. This ensures that you can easily restore local files that have been accidentally deleted, as well as rapidly recover in the event of a system crash or disk failure.
To determine the optimum amount of space to allocate for backups, specify the number of disks that you plan to back up and the size of each one. (Be sure to specify the total capacity, not just the used disk space.)
Client Backup and Recovery must be installed and licensed on each computer whose disks you plan to back up. Your storage system includes one license, and you can purchase additional ones. Up to eight computers can be backed up to each storage system, and for each computer you can back up multiple disks.
Number of disks to back up:
Capacity of drives
Back Next

NOTE: The backup software is optional, if the storage system does not contain the backup software, and you do not plan to use the backup feature in the future, please select **0**.
16. The following screen appears. Enter the capacity of the disks to back up, then click on **Next**.

System Setu	p:[Disks to E	Back Up					
In addition to storing ar disks. This ensures that a system crash or disk f	In addition to storing and sharing data, your storage system can also act as a backup location for your local Windows computer hard disks. This ensures that you can easily restore local files that have been accidentally deleted, as well as rapidly recover in the event of a system crash or disk failure.							
To determine the optim of each one. (Be sure t	ium amo :o specil	ount of space to fy the total capa	allocate for backups, city, not just the use	specify the nu d disk space.)	ımber	of disks that you j	plan to back up and th	ne size
Client Backup a system include system, and fo Number of disl	and Rec is one li or each ks to ba drives -	covery must be in cense, and you (computer you ca ack up: 4 _	nstalled and licensed (;an purchase addition an back up multiple dis	on each compu al ones. Up to ;ks.	iter wł eight	nose disks you pla computers can be	n to back up. Your st backed up to each sl	orage torage
Disk 1	:	20	GB	Disk 2	:	20	GB	
Disk 3	:	20	GB	Disk 4	:	20	GB	
						В	ack Next	

17. The following screen appears. Set the amount (percentage) of disk space to be allocated for shared folders and backups, then click on **Finish**.

System Setup : Disk Space Distribution
Your storage system will be divided into two portions. One portion is for shared folders; the other is for backups of your computer disks.
Based on the number and size of the hard disks that you want to back up, the following proportions are recommended. If you change either percentage, click anywhere on the page to update the other one.
If you reduce the recommended amount of space to use for backups, you might not be able to back up as many disks. In addition, if you want to change this proportion later, you must reconfigure your disks, which will delete all existing data.
The amount of disk space to use for shared folders : 30 % (209.6 GB)
The amount of disk space to use for backups : 70 % (489.06 GB)
The amount of disk space : 100 % (698.66 GB)
Back Finish
Back Finish

18. On the next dialog box click on **OK** to confirm setup information will be written to the system. The following screen would appear.



19. The system will reboot.

System Setup : Configuration

The system is now being configured. This may take several minutes depending on the disk configuration and the number and size of disks installed.

Please wait until this process is complete. This may take several minutes.

The storage system is rebooting. Please close the current browser window and reconnect when the system status LED is solid green and has stopped blinking.

3.3 Starting Web Management

To perform system management using the Web Management:

1. Run the **Storage System Console** by clicking on **Start**, then **Programs**, then **Storage System Console**. As soon as you start the Console, it automatically scans the network for storage systems. This might take a few minutes. As soon as the scan is complete, the left pane displays a tree view of all the storage systems it found. The following screen appears.

🕫 Storage System Console	
<u>F</u> ile <u>T</u> ools <u>H</u> elp	
	🔲 🖉
Discover Storage Systems Log On S	torage System Manager Map Drive Letter
 	Storage system information Version : MNAS4100 - 1.0-b111 MAC address : 00:40:D0:7A:00:CE IP address : 10.99.3.112 Subnet mask : 255.255.248.0
1 storage server	

2. In the left pane, select the name of the storage system that you want to manage (for example, MNAS4100), then click on Log On Storage System Manager.

NOTE: If you connect a storage system to the network after the Console has already scanned it, or if you change the IP address of the storage system, you must click on **Discover Storage Systems** to scan the network again and update the tree in the left pane.

3. The following screen appears. Input the default user name **admin** and the default password **storage**.

Log in to your Storage System	
User name : admin Password : ••••••• Log In	

4. Then click on Log ln.

Refer to the next section on performing various system management tasks.

3.4 System Management

You can perform system management via the Web UI, Web Management. (See previous section on accessing Web Management.)

Users Page

Displays a list of all currently configured users and lets you add, modify, and remove users. This area also lets you add, modify, and remove groups.

Users & Computers

1. To get started, click the **Users** button on your homepage. The following screen appears.

	Home Users	Shared Folders Backups Advanced Logout
 Users & Computers 	Users : Users &	Computers
	Add the users here. After the Folders button above. Windows users can be placed users to a group, first add th	a user is added, assign the user to shared folders by clicking the Shared I into groups to easily assign several users to a shared folder. To assign a users, then click Groups at the left side of the screen.
	Select Name	Туре
	O guest	Windows/Mac OS X user (CIFS)

2. Click on **Add** and the following screen appears, allowing you to specify the type of user (Windows/Mac OS X or Linux/Other Mac) you want to add.



3. Click on **Next** and the following screen appears. You must provide the requested user information. For Windows/Mac OS X user (CIFS) –

Users & Computers	Unem a Unem & Commuteur
	Users : Users & Computers
Groups	Use this screen to add a Microsoft Windows or Mac OS X user,
	Enter the name and the password for the user. The user must enter this name and password to access any shared folders.
	The password cannot exceed eight characters.
	User name :
	Password :
	Confirm password :
	Back Done Cancel

For Linux/other Mac user (NFS) -



4. Click on **Done** and the new user would be added. Repeat the above steps until you have added all the users that you want to add at this time (you can always add more users later).

Groups

Placing users into groups makes it easier to give several users access to the same shared folder at once.

1. Click on **Groups** on the Users page. The following screen appears.

	Home Users Shared Folders Backups Advanced Logout
 » Users & Computers » Groups 	Users : Groups Grouping users provides a way to assign many users to shared folders at the same time. Only Microsoft Windows users can be included in groups. To create a group, click Add. To edit a group or add users to a group, select the group, then click Edit. To delete a group, select the group, then click Remove. Removing a group does not delete the individual users. Groups: Members:

2. Click on **Add** and the following screen appears. Enter a group name and add all or selected users to this group.



You can also remove all or selected users from a group.

Shared Folders Page

Displays a list of all currently configured and shared folders and lets you add shared folders, change which users can access them, and remove them.

1. Click the **Shared Folders** button on your homepage. The following screen appears.

Home Users Shared Folders Backups Advanced Logout
Shared Folders The shared folders screens allow you to define which users and groups have access to each shared folder. To create additional shared folders, click Add. To add or remove either user or group access to a shared folder, select the folder, then click Assign Access. To delete a shared folder, select the folder, then click Delete. Shared folders: Users with access: public

2. Select the shared folder whose user access you want to change.

3. Click on **Assign Access** and the following screen appears. For Windows/Mac OS X user (CIFS) –

Home User	s Shared Fo	lders Backups	Advanced Loo	gout
Shared Folde Choose the users and g group should have read Shared folder name :	:I'S roups that should ha -only or read/write a public	we access to the share cccess.	ed folder, and specify if the use	er or
Authorized groups:	07 		Unauthorized groups;	
		* Add (Read-Only) * Add (Read/Write) Remove *		
Authorized users:		≪ Add (Read-Only) ≪ Add (Read/Write) Remove ≫	Unauthorized users:	
87			OK Canc	tel

For Linux/other Mac user (NFS) -

Shared Folders	
Specify user access and privileges for the share	red folders.
Folder name : MACshare	
Mount path : //nas/NASDisk-00002/MACst	hare
Authorized users:	Unauthorized users:
MiniMAC Read-Only	
	< Add (Read-Only)
	« Add (Read/Write)
	Remove »
	1

- 4. You can Add (specify as Read-Only or Read/Write) users/groups to, as well as Remove existing users/groups from Shared Folders.
- 5. Click on **OK**.

Backups Page (Optional)

NOTE: If your storage system does not contain the backup software, skip this section and proceed to the next section **Advanced Page**.

The **Backups** page displays a list of all computer disk backups that currently exist and lets you change the recovery disc password or delete the backups for a particular computer hard disk.

Home Users Shared Fo	olders Backups Advanced Logou
Backups Windows users can protect their local hard this screen, you can delete all the backups of all disks for that client.	disks by creating backups on the storage system. Using of a selected disk or delete both the client and all backups
Protected disks Select Computer Name Select I	Disk Size Backup Versions Backup Disk ID
Delete Client Delete Backup	
Recovery CD passwords To restore a protected disk using the reco When protecting a disk, each user enters here. For each computer, enter the pass password will be used for all protected dis	overy CD, you must provide a password. the desired password. However, you can change it word that you want to use (12-16 characters). This sks at this computer.
Computer name:	Recovery CD password:

Changing the Recovery Disc Password

- 1. In the **Computer name** list, select the name of the computer whose recovery disc password you want to change.
- 2. In the **Recovery CD password** text box, type the password to use. The password must be 12~16 characters long.
- 3. Click on Change Password.

Deleting a Backup

- 1. Select the radio button next to the disk whose backups you want to delete (in the second **Select** column).
- 2. Click on Delete Backup.
- 3. When prompted to confirm the deletion, click on **Yes**.

Deleting a Client

- 1. Select the radio button to the left of the computer whose backups and computer name you want to delete from the storage system (in the first **Select** column).
- 2. Click on Delete Client.
- 3. When prompted to confirm the deletion, click on Yes.

Advanced Page

Provides access to advanced storage system configuration options, such as setting up email alerts; upgrading the firmware; changing the system, network, or disk configuration settings; viewing information about system events; and shutting down the system remotely.

Email Alerts

Allows you to set up the storage system to notify up to three people via email if a problem occurs – for example, if one of the disks fails, or if insufficient space is available for creating new files or performing a backup.

To take advantage of this feature, you must have access to an SMTP email server, either within your own network or through an Internet service provider.

NOTE: In order to be able to send out email alerts, the "Authentication" feature of the intended email recipient must be disabled.

1. Click the **Advanced** button on your homepage. The following screen appears.

Nome Users Shared Folders Backups Advanced Logout	Home Users Shared Folders Backups Advanced Logout * Alerts Advanced : Alerts * Firmware Specify whether or not you want the storage system to send out an e-mail notification when an error or warning occurs. If you select this option, enter information about your e-mail sender and up to three e-mail addresses that should receive the notification. * Network Vou can specify a name for your SMTP server only if your network has a DNS server. In addition, you might also have to modify the network settings (such as the gateway or DNS server to use). To configure these settings, click Network in the left pane. * System Log Send e-mail notifications. * Shut Down E-mail server SMTP server name or IP address : localhost Iocalhost		
Alerts * Alerts * Pirmware * System * Network * Disks * System Log * Shut Down Call call before * Configure these settings, click Network in the left pane. Water ause name on IP address: [localhost User name : [localhost] * Shut Down Email server Sender e-mail addresses : [localhost] * Email server : [localhost] * Bender e-mail addresses : [localhost] : [localhost]	 Alerts Advanced : Alerts Specify whether or not you want the storage system to send out an e-mail notification when an error or warning occurs. If you select this option, enter information about your e-mail server, e-mail sender and up to three e-mail addresses that should receive the notification. Network Disks System Log Shut Down E-mail server SMTP server name or IP address : localhost 		Home Users Shared Folders Backups Advanced Logout
Apply Test E-mail	User name : Password : Image: Constraint of the server	 Alerts Firmware System Network Disks System Log Shut Down 	Advanced : Alexts Advanced : Al

- 2. Enter the information about your email server and up to three email addresses that should receive the notification.
- 3. Click on Apply.

Firmware

Displays the current version of the firmware that is installed on your storage system. It also allows you to upgrade it if a newer firmware become available.

1. Click on **Firmware** and the following screen appears. For additional security, you must enter your administration password in order to upgrade the firmware.

	Home Users Shared Folders Backups Advanced Logout
 » Alerts » Firmware » System » Network » Disks » System Log » Shut Down 	Advanced : Firmware rurent versior: : MNA54100 - 1.0-b11 ::::::::::::::::::::::::::::::::::::

- 2. In the **Firmware file** text box, enter the path and filename for the firmware package (such as D:\fs20060921.pkg), or click **Browse** and select the file from the displayed list.
- 3. In the Administrator password text box, enter the password that you use for logging in to the Storage System Console.
- 4. Click on Upgrade.
- 5. When the confirmation message appears, click on **OK**.

System

Displays the settings that you specified when you initially configured the storage system, such as the storage system name, and the current date and time. You can also change the administrator name and password to use for logging in to the Storage System Manager.

1. Click on **System** and the following screen appears.

Alerts	Advanced : System	
Firmware	You can change basic system settings as well as the password for logging in.	
System	Changing the storage system name will restart the system. The users will not be able t shared folders or perform backups or recovery during this time.	o access the
Network	System settings	
Disks	Storage system name : MNAS4100	
System Log	Date : 3 💌 / 20 👽 / 2006 💌 (Month / Day / Year)	
Shut Down	Time : 17 💌 : 2 💌 : 55 💌 (Hour : Minute : Second)	
	Time zone : (GMT+08:00) Taipei	~
	NTP server name or IP address : tick.stdtime.gov.tw	
	Per contraction and the second	
	Administrator login	
	Administrator name : admin	
	Password :	ī
	Confirm password	
		- 22
	The password cannot exceed eight characters.	

NOTE: Changing the **Storage system name** might affect access to shared folders or backups, depending on how your network is configured and how users access the storage system

To change this	Do this
Storage system name	Enter the new name to use for the storage system. The name can be up to 15 characters long and can include letters, numbers, and hyphens.
Date, Time, Time zone	In the Date fields, enter or select the desired month, day, and year.
	In the Time fields, enter or select the desired hour, minute, and second.
	In the Time zone list, select the desired time zone.
NTP server name or IP address	Enter the name or IP address of the Network Time Protocol server from which the storage system should adjust its time. You can use a NTP server name only if it is resolvable.
Administrator name Password	In the Administrator name field, enter the user name for logging in to the Storage System Manager.
	In the Password and Confirm password fields, enter the password for logging in to the Storage System Manager. The user name and password are case-sensitive.

2. After making the necessary changes, click on **Apply**.

3. When the confirmation message appears, click on **OK** for the changes to take effect.

Network

Displays the network settings that were set when you initially configured the storage system (only the first Ethernet port was configured during setup, the second uses its default settings unless you change them here).

1. Click on **Network** and the following screen appears.

	Home Users Shared Folders Backups Advanced Logou
 Alerts Firmware System Network Disks Events Shut Down 	Advanced : Network The network settings determine how this storage system interacts with your network, and whether or not it also acts as a DHCP server or FTP server. If you change the IP address, you must re-access the Manager using the new IP address after you click Apply. Workgroup name : WorkGroup Port 1 MAC address: 00:40:D0:7A:00:CE If paddress: IP address: <
	Preferred DNS server : 192 , 168 , 0 , 222 Alternate DNS server : 192 , 168 , 0 , 33 DHCP server settings Enable DHCP server Starting IP address : 192 , 168 , 0 , 102 Ending IP address : 192 , 168 , 0 , 254 Vou can enable the storage system to be a DHCP server only if this port uses a fixed IP address.
	FTP server settings

2. Make the necessary changes and click on Apply for the settings to take effect.

Disks

Displays information about all the hard disks that are currently installed in your storage system.

1. Click on **Disks** and the following screen appears.

» Alerts	Adva	nced : Disks				
» Firmware	Click the	Refresh button below to re	fresh the disk status.			
> System		Thanging the disk configura	tion or percentage to allo	cate for sha	red folder:	s will delete all
Network	<u> </u>	user information and all data	a on all the disks.			
Disks	E	Before you change these se have all users protect their	ttings, have all the users disks again.	stop all bac	kups. Whe	in you are done
-						
Events	Disk confi	guration: RAID 1 (NORMAL	, Resync : 9 %, Finish : 2	27 min, Spe	ed : 5190)	(/sec)
Shut Down						
	10/22/03					
	Disks					
	Disks Slot	Model	Serial Number	Size	Disk Status	Hotplug Indicator
	Disks Slot 4	Model	Serial Number	Size	Disk Status	Hotplug Indicator
	Disks Slot 4 3	Model -	Serial Number	Size	Disk Status -	Hotplug Indicator -
	Disks Slot 4 3 2	Model - - WDC WD800JD-00L5A0	Serial Number - - WD-WMAM98925340.	Size - - 74.53 GB	Disk Status - RAID 1	Hotplug Indicator - RED
	Disks Slot 4 3 2 1	Model - - WDC WD8003D-00LSA0 WDC WD8003D-00LSA0	Serial Number - - WD-WMAM98925340 WD-WMAM98925776	Size - 74.53 GB 74.53 G8	Disk Status - RAID 1 RAID 1	Hotplug Indicator - RED RED
	Disks Slot 4 3 2 1	Model 	Serial Number - - WD-WMAM98925340 WD-WMAM98925776	Size - 74.53 GB 74.53 GB	Disk Status - RAID 1 RAID 1	Hotplug Indicator - RED RED
	Disks Slot 4 3 2 1 8	Model - - WDC WD800JD-00LSA0 WDC WD800JD-00LSA0 Fresh	Serial Number - - WD-WMAM98925340 WD-WMAM98925776	Size - 74.53 GB 74.53 GB	Disk Status - RAID 1 RAID 1	Hotplug Indicator - RED RED
	Disks Slot 4 3 2 1	Model - - WDC WD8000D-00LSA0 WDC WD8000D-00LSA0	Serial Number - - WD-WMAM98925340 WD-WMAM98925776	Size - 74.53 GB 74.53 GB	Disk Status - RAID 1 RAID 1	Hotplug Indicator - RED RED

NOTE: The color indicated on the Hotplug Indicator column is as follows:

- RED cannot hotswap hard drive, data will be loss.
- GREEN can hotswap hard drive.
 YELLOW can hotswap hard drive, but it will be downgraded.
- 2. In the Administrator password text box, enter your password for logging in to the Storage System Console.

- 3. Click on **Reconfigure Disks**.
- 4. When the confirmation message appears, click on **OK**. The **Disk Configuration** page appears (the options that appear on this page vary, depending on the number of hard disks that are currently installed in the system).

If you have four disks installed, the following screen appears.

	Home Users Shared Folders Backups Advanced Logou
 Alerts Firmware System Network Disks System Log Shut Down 	<section-header><section-header><section-header><section-header><section-header><section-header><list-item><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></list-item></section-header></section-header></section-header></section-header></section-header></section-header>

If you have two disks installed, the following screen appears.



5. If you want to add or remove hard disks, do so one at a time and click on **Scan** after each action. If you are adding disks, wait until the disk LED is green before you click on **Scan**.

To accept the default disk configuration (which will provide the best level of data protection available for the number of hard disks currently installed), click on **Next**.

If you want to change the disk configuration, select the desired RAID level and then click on **Next**.

The Disks to Back Up page appears on screen.

	Home Users Shared Folders Backups Advanced Logout
 » Alerts » Firmware » System » Network » Disks » System Log » Shut Down 	<text><text><text><text></text></text></text></text>

6. In the **Number of disks to back up** list, select the total number of disks that you plan to back up to this storage system.

If some computers have multiple disks, be sure to select the total number of disks that you plan to back up. For example, if your network has five computers and each computer has two hard disks, you would select **10**.

When you select a number from this list box, a corresponding number of text boxes (**Disk 1**, **Disk 2**, etc.) appear in the **Capacity of drives** group box.

IMPORTANT: If your storage system does not contain the backup software, and you do not plan to add it in the future, select **0**, click on **Next**, and go directly to step 10.

7. In each text box, enter the size of each disk that you plan to back up (in gigabytes). The **Disk Space Distribution** page appears on screen.

	Home Users Shared Folders	Backups Advanced Logout
 » Alerts » Firmware » System » Disks » Disks » System Log » Shut Down 	Advanced : Disk Space District Your storage system will be divided into two portions, for backups of your computer disks. Based on the number and size of the hard disks that y are recommended. If you change either percentage, or one. If you reduce the recommended amount of space If you change either percentage. To back up as many disks. In addition, if you we reconfigure your disks, which will delete all exits the amount of disk space to use for shared for the amount of disk space to use for backups. The amount of disk space to use for backups. The amount of disk space.	Dution One portion is for shared folders; the other is ou want to back up, the following proportions click anywhere on the page to update the other wate to use for backups, you might not be able vant to change this proportion later, you must to thing data. olders : 00 % (67.08 GB) : 100 % (156.51 GB) : 100 % (223.59 GB)

- 8. To change the percentage of space allocated for shared folders and backups, enter the desired percentage for each usage type (the percentages must add up to 100 %). Then click on **Reconfigure Disks**.
- 9. When the confirmation message appears, click on **OK**. The following screen appears showing the progress of the process.

Advanced : Disk Configuration
The system is now being configured. This may take several minutes depending on the disk configuration and the number and size of disks installed.
Please wait until this process is complete. This may take several minutes.
Resetting the storage (10%)

When this process is complete, the storage system restarts.



10. Close the Storage System Console.

After the system has restarted (when the system status LED is once again green), you can access the **Storage System Console** and re-create your users and shared folders (see previous sections).

System Log

Displays a list of events that have occurred on the storage system. Reviewing this list can help you identify and resolve any problems that you might encounter.

 Click on System Log and the following screen appears. The date and time of the event, the type of event (I for informational, E for error, W for warning, and C for critical), and a brief description of the event are displayed.

	Home Use	rs	Shared Folders Backups Advanced Logout
» Alerts	Advanced : 5	Syster	n Log
Firmware	This list diada as a size	- /	
Sand and the second	This list displays major	system ev	encs, tou can click kerresh to updatent,
 System 	System Log		
Network	Date/Time	Туре	Event
n Dicke	Nov 30 01:46:12	I	Administrator logged in.
W DISKS	Nov 30 01:42:30	I	System starting up
» Events	Nov 30 01:42:08	I	Network connection restored (Port 1) (100 Mbps Full Duplex)
» Shut Down	Nov 30 01:41:45	1	Dynamic network address now [eth0:10.99,6.125/255.255.248 .0]
	Nov 29 17:41:07	W	System upgraded from [fs-mitac - 0.9-20060126] to [fs-mitac - 1.0-b103]
	Nov 30 01:28:47	1	Administrator logged in.
	Nov 30 01:27:33	I	System starting up
	Nov 30 01:27:10	1	Network connection restored (Port 1) (100 Mbps Full Duplex)
	Nov 30 01+26+47	T	Numarnic network address now TethN+1N 99 6 125/255 255 248

2. If an event occurs while you are viewing this list, click on **Refresh** to update it.

Shutdown

To shut down the storage system, you can press the power button on the unit itself and hold it until the system status and disk activity LEDs start flashing, or you can shut the storage system down using the Web Management. To use the Web Management:

1. Click on **Shutdown** and the following screen appears, allowing you to shutdown the storage system.

CAUTION: Make sure no one is backing up a disk or using a shared folder before you shut down the storage system.

	Home Users Shared Folders Backups Advanced Logout
× Alerts	Advanced : Shut Down
Firmware	You must enter the administrator password to shut down the storage system.
• System	Use this screen to remotely power down the storage system.
Network	Shutting down the storage system will prevent user access to shared folders and interrupt backup and recovery activities.
Disks	Administrator password :
Events	
Shut Down	
	Shut Down

- 2. To ensure that you do not shut down the system accidentally, enter the **Administrator password**.
- 3. Click on **Shut Down**. A message appears indicating that the system is shutting down. Once the storage system shuts down, users will no longer be able to access the shared folders or backup their disks. To start the storage system again, press the Power button.

CAUTION: Always shutdown the system in accordance with the instructions above. An improper shutdown may affect the functionality of storage system in the next startup.

3.5 Logging Out of Web Management

- 1. To log out of the Web Management system, click on the **Logout** button on your homepage
- 2. When the confirmation message appears, click on **OK** and the following screen appears.

Log Out You have successfully logged out, Thank you for using our network storage system.
Log In

To use the Web Management later, click on $\ensuremath{\text{Log}}\xspace$ In.

Chapter 4 Disk Configurations

Your storage system supports the following types of disk configurations:

• Linear—A linear configuration is similar to using multiple hard disks in a regular computer. Each disk is an independent entity, and the data on it is self-contained. You can add or remove the disks without affecting the other disks. All the available disk space is used for data.

If your storage system has only one disk, you must use a linear configuration. However, you can use a linear configuration for two, three, or four disks as well.



• **RAID 0**—Instead of writing all the data to one disk in a linear fashion, some bytes are written to one disk, and other bytes are written to another. Performance is faster because reading and writing activities can occur on multiple disks simultaneously. All the available disk space is used for data.

For RAID 0, your storage system must have at least two disks. However, you can use RAID 0 with three or four disks as well, and the disks can be any size.



• **RAID 1**—In this configuration, all the data written to one disk is duplicated on the other disk. This offers greater data protection since if one disk fails, all your data is still intact on the other disk. However, using RAID 1 means only half your available disk space is used for data; the other half is used for a duplicate (mirror) of that data.

You can use RAID 1 only if your storage system has only two disks. If the disks are not the same size, the smaller of the two disks is used for data, and the larger of the two disks is used as the mirror. If one disk fails, the other disk continues to make its data available.



• **RAID 10**—RAID 10 is similar to RAID 1, but rather than having one disk mirror to one other disk, two disks mirror to the two other disks.

You can use RAID 10 only if your storage system has four disks. The disks in the first two slots constitute the first pair, and the disks in the second two slots constitute the second pair. In each pair, the smaller of the two disks is used for data, and the larger of the two disks is used as the mirror. If one disk in the pair fails, the other disk continues to make its data available.



RAID 10 (Mirroring + Striping)

• **RAID 5**—Like RAID 0, RAID 5 offers increased performance by distributing the data across multiple disks. But unlike RAID 0, RAID 5 also offers data protection. If your storage system has three disks of equal size, two thirds of each disk are used for data, and the remaining third contains the parity information needed to reconstruct either of the other two. In this way, if any of the three disks fails, it can be reconstructed when a new disk is installed in the storage system.

If your storage system has four disks of equal size, three fourths of each disk are used for data, and the remaining fourth contains the parity information needed to reconstruct either of the other three. If any of the four disks fails, it can be reconstructed when a new disk is installed.



RAID 5: Striping + Rotating Parity

• **RAID 5 + spare**—In this configuration, three of the disks use RAID 5, and the fourth is empty. If any of the three disks fails, it is immediately rebuilt using the fourth spare disk. As a result, you can remove the failed disk and still have the ongoing fast performance and data protection offered by RAID 5. When the failed disk is repaired or replaced and re-installed into the storage system, it automatically becomes the spare for the other functioning three.

You can use RAID 5 + spare only if your storage system has four disks. If the disks are not the same size, the smallest of the disks determines how much disk space is available for data, similar to RAID 5.



RAID 5+spare : Striping + Rotating Parity + one spare disk

4.1 Adding hard disks

The effect of adding hard disks to your storage system varies, depending on the disk configuration you chose when you configured the system and the current state of the existing disks.

For example, in a linear configuration, you can add a new disk at any time, and data can be written to that disk as soon as it is added. Whether you previously removed a disk or one of the other disks failed makes no difference.

In a RAID configuration, the effect of adding a disk varies, depending on whether the RAID is in a normal or degraded state (as indicated on the **Disks** page of your **Storage System Console**). A normal state indicates that the RAID is functioning properly. A degraded state indicates that one or more disks have been removed or failed, but because of the data protection offered by the RAID, you can continue to access all the data.
In a normal state, you cannot add a disk to a RAID 0 or RAID 1 configuration. Any disk that you install will not be used unless you subsequently reconfigure the storage system.

CAUTION: Reconfiguring your storage system disks deletes all the data on your storage system.

However, if you currently have three disks and a RAID 5 configuration, you can add a fourth disk as a spare (essentially changing from RAID 5 to RAID 5 + spare while retaining all your existing data).

In a degraded state, you can add a disk to a RAID at any time, and the new disk will be rebuilt to replace the disk that was removed or failed.

CAUTION: If the RAID has failed – that is, if so many disks have failed or been removed that the RAID can no longer function – you must either re-install the disks or reconfigure the entire storage system, deleting all the data on your system.

Adding Hard Disks to a Linear or Normal RAID Configuration

To add a hard disk to a linear or normal RAID configuration:

1. Insert the hard disk into the storage system. You can do this whether the storage system is powered on or off.

2. Access the **Storage System Console** or refresh the browser window. The **Disk Change Notification** page appears.

)isk ne or n J) urrent :	Change Notific nore hard disks in the stora If you add or remove disks add disks, please wait 3 mo The other available options state: Linear (NORMAL)	cation ge system have failed or been ad at this time, click Scan after each re seconds before you click Scan. vary, depending on the nature o	ded or removed. change to update the l) To power off the stor f the change.	st of current disks. (If you age system, click Shut Down.
Previo	ous disks			
Slot	Model	Serial Number	Size	Disk Status
4	-	-	-	-
3	-	-	-	-
2	-	-	-	-
1	ST3200822A5	4LJ15M9Z	186.31 GB	Linear
Curre	ent disks			
Slot	Model	Serial Number	Size	Disk Status
4	-	-	-	-
3	-	-	-	-
2	HDT722525DLA380	VDB41AT4C54STA	232.89 GB	New
	CT00000006C	4LJ15M9Z	186.31 GB	Linear

3. To add the disk to the storage system, click on Add New Disk.

If the information on this page is not correct, click on **Scan** to scan the storage system again and update the page.

You can also click on **Shut Down** to shut down the storage system, but you will be presented with this page again the next time you access the **Storage System Console**.

When you click on Add New Disk, the following page appears.

urrent New	For a linear configuration, clici configuration in a normal state Ignore; you cannot add a nev state: Linear (NORMAL) disks	< Add to immediately begin using i 2, click Add to use the new disk as 1 disk to an otherwise normal RAI	the available disk spac s a spare. For any oth D without reconfigurin	e. For a three-disk RAID 5 er RAID configuration, click g the RAID.
Slot	Model	Serial Number	Size	Disk Status
4	-	-	-	-
3	-	-	-	-
1	HD1722525DLA380 -	VDB41A14C545TA -	- -	-

4. To add the disk to a linear configuration or use it as a spare for a normal three-disk RAID 5 configuration, click on **Add**. The **Disks** page indicates the current state of the disk configuration.

To add the disk to the storage system but not add it to the RAID at this time, click on **lgnore**. The **Disks** page lists the disk that is part of the storage system, but its status is **New**, indicating that it is not being used. If you subsequently reconfigure the disks, you will be able to use this new disk.

To return to the previous page (for example, to re-scan the storage system), click on **Back**.

Adding Hard Disks to a Degraded RAID Configuration

To add a hard disk to a degraded RAID configuration:

- 1. Insert the hard disk into the storage system. You can do this whether the storage system is powered on or off.
- 2. Access the **Storage System Console** or refresh the browser window. The **Disk Change Notification** page appears.

) urrent	If you add or remove disks at tl add disks, please wait 3 more s The other available options var state: RAID 5 (DEGRADED)	nis time, click Scan after each cha econds before you click Scan.) To y, depending on the nature of the	nge to update the list power off the storag e change.	of current disks. (If you e system, click Shut Down.
· Previ Slot	ous disks Model	Serial Number	Size	Disk Status
4	Maxtor 6L080M0	L 2065X5H	 76.33 GB	RAID 5
3	ST3200822A5	4L315YNT	186,31 GB	RAID 5
2	Maxtor 6L080M0	L204CFOH	76.33 GB	RAID 5
1	WDC WD3200JD-00KLB0	WD-WCAMR1051928	298.09 GB	RAID 5
Curre	ent disks			
Slot	Model	Serial Number	Size	Disk Status
4	Maxtor 6L080M0	L204CFQH	76.33 GB	RAID 5
3	ST3200822AS	4LJ15YNT	186.31 GB	RAID 5
2	Maxtor 6L080M0	L2065X5H	76.33 GB	RAID 5
1	ST3200822AS	4LJ15BYD	186.31 GB	New

3. Click on Add New Disk to add the disk to the storage system.

The Disks page shows the progress of the rebuilding progress.

Alternatively, if the information on this page is not correct, click on **Scan** to scan the storage system again and update the page.

You can also click on **Shut Down** to shut down the storage system. When you restart the storage system, this page re-appears.

Removing Hard Disks or Responding to Disk Failure

The effect of removing hard disks from your storage system or disk failure varies, depending on the disk configuration you chose when you configured the system and the current state of the existing disks.

For example, in a linear configuration, when you remove a disk or a disk fails, the data associated with that disk is no longer available, but the data on all the other disks remains available.

In a RAID configuration, the effect of disk removal/failure varies, depending on the RAID level and whether the RAID is in a normal or degraded state. You can determine the effect of disk removal/failure by looking at the **Hotplug Indicator** on the **Disks** page. If this indicator is **GREEN**, disk removal/failure will have no effect on the RAID. If this indicator is **YELLOW**, disk removal/failure will cause RAID degradation, but you will still be able to access all the data. If the indicator is **RED**, disk removal/failure will cause the entire RAID to fail.

For example, in a RAID 5 configuration, all the disks are **YELLOW**. Removing any one of them will cause the RAID to be degraded, but all the data will still be available. However, after you remove one disk, all the other disks become **RED**, since removing any one of them at this point will cause the entire RAID to fail.

NOTE: In a linear configuration, the **Hotplug Indicator** is **RED** for all the disks because removing any one of them will remove data from the storage system. However, this will not adversely affect any of the other disks.

In addition, while a disk is being rebuilt, all the other disks are **RED**, since removing any one of them at this point will cause the RAID to fail.

If you remove a viable disk and cause only RAID degradation, you can re-install the same disk and resume normal operation. (For information about adding a disk, refer to "Adding Hard Disks" on the previous section.)

NOTE: If you remove two or more disks, you must re-install them in the reverse order to help maintain data integrity. For example, if you remove disk A from slot 1 and then remove disk B from slot 2, you must re-install disk B first, then disk A. You can put the disks back into different slots, but they must be re-installed in the opposite order from which they were removed.

If you remove one or more viable disks and cause the entire RAID to fail, you can shut down the storage system, re-install the same disks, and then restart the storage system. As long as you re-install the original disks, the storage system should be able to resume proper operation, although the integrity of the data cannot be guaranteed. However, if you replace the removed disks with new disks, you must reconfigure your disks.

CAUTION: Reconfiguring your disks will delete all the data on your storage system.

Responding to RAID Degradation

When disk removal/failure causes RAID degradation, the **Disk Change Notification** page appears when you access the **Storage System Console** or refresh the browser window.

	If you add or remove disks at th add disks, please wait 3 more s The other available options var state: RAID 5 (DEGRADED)	his time, click Scan after each cha econds before you click Scan.) To y, depending on the nature of th	nge to update the list power off the storag e change.	of current disks. (If you e system, click Shut Down.
Previo	ous disks			
5lot	Model	Serial Number	Size	Disk Status
4	Maxtor 6L080M0	L2065X5H	76.33 GB	RAID 5
3	ST3200822AS	4LJ15YNT	186.31 GB	RAID 5
2	Maxtor 6L080M0	L204CFQH	76.33 GB	RAID 5
1	WDC WD3200JD-00KLB0	WD-WCAMR1051928	298.09 GB	RAID 5
Curre	ent disks			
5lot	Model	Serial Number	Size	Disk Status
4	Maxtor 6L080M0	L204CFQH	76.33 GB	RAID 5
3	ST3200822A5	4LJ15YNT	186.31 GB	RAID 5
2	Maxtor 6L080M0	L2065X5H	76.33 GB	RAID 5
1	-	-	-	-

To scan the storage system again and update the information on the page, click on **Scan**.

To re-install the same disk or install a new disk, click on **Shut Down**. After the storage system shuts down, install the disk and then restart the system.

NOTE: If you are re-installing multiple disks, be sure to re-install them in the opposite order that you removed them.

To return to the **Storage System Console** and continue to operate in a degraded mode, click on **Continue**.

Responding to RAID Failure

When disk removal/failure causes the entire RAID to fail, the **Disk Change Notification** page appears when you access the **Storage System Console** or refresh the browser window.

If you add or remove disks at this time, dick Scan after each change to update the list of current disks. (If you add disks, please wait 3 more seconds before you click Scan.) To power off the storage system, click Shut Down. The other available options vary, depending on the nature of the change. rrent state: Failed					
Previ Slot	ous disks Model	Serial Number	Size	Disk Status	
 †	Maxtor 6L080M0	L2065X5H	76.33 GB	RAID 5	
	ST3200822AS	4LJ15YNT	186.31 GB	RAID 5	
	Maxtor 6L080M0	L204CFQH	76.33 GB	RAID 5	
	WDC WD3200JD-00KLB0	WD-WCAMR1051928	298.09 GB	RAID 5	
Curre	nt disks				
olot	Model	Serial Number	Size	Disk Status	
	Maxtor 6L080M0	L204CFQH	76.33 GB	RAID 5	
	ST3200822A5	4LJ15YNT	186.31 GB	RAID 5	
	-	-	-	-	
	-	-	-	-	

To scan the storage system again and update the information on the page, click on **Scan**.

To re-install the same disk, click on **Shut Down**. After the storage system shuts down, re-install the same disk and then restart the system.

NOTE: If you removed multiple disks, be sure to re-install them in the opposite order that you removed them.

To reconfigure the storage system using the available disks, click on **Reconfigure Disks** and complete the system setup pages.

CAUTION: Reconfiguring the storage system deletes all user information and all data on all the disks.

Swapping Hard Disks

If you are using RAID 5 + spare or RAID 10, you can move the hard disks from one slot to another whether or not the storage system is running. However, if you do this when the storage system is running, you can swap only two disks, and you must restart the system after you swap the disks. If you swap the disks when the storage system is not running, you can swap all four disks, and the system will function as it previously did when you restart it.

NOTE: For RAID 5 + spare, if you swap the disks when the storage system is running, one of the swapped disks must be the spare.

For RAID 10, the swapped disks must be in different pairs. For example, you can swap disks 1 and 3 or disks 2 and 4, but not disks 1 and 2, as those are members of the same pair.

If the storage system is running when you swap the disks, the **Disk Change Notification** page appears (as shown in the preceding section). Click on **Shut Down** and then restart the system.

For all other disk configurations (linear, RAID 0, RAID 1, and RAID 5), you can swap the hard disks only when the storage system is powered off, and you can swap all four disks.

Transferring Hard Disks to a New Storage System

If your storage system unit fails but the hard disks themselves are viable, you can transfer your existing hard disks to a new storage system, thereby preserving all your existing data.

To transfer hard disks to a new storage system:

1. Shut down both the old unit and the new unit.

CAUTION: If you do not shut down the new unit before you insert the hard disks, you will be prompted to re-initialize the disks. If you do this, all the data on your hard disks will be lost.

- 2. Transfer the hard disks to the new unit.
- 3. Connect the new unit to your network and power on the new unit.
- 4. Access the Storage System Console for the new unit.

As long as the new unit is in the same subnet as the old unit, you can access the **Storage System Console** using the same procedure you used previously. However, if the new unit is in a different subnet, you might have to install the Console on a computer in the same subnet as the storage system and use the Console to access it.

5. If the firmware in the flash memory of the new unit differs from the firmware on the hard disks, a message appears, prompting you to update the flash memory on the storage system with the firmware from the hard disks. Click on **Update** to proceed. If you do not want to upgrade the firmware at this time, click on **Shut Down** to shut down the system.

NOTE: If the firmware on your new unit is newer than the firmware on your hard disks, you might want to contact your vendor about obtaining the latest firmware. Refer to "Firmware" on the previous section for information about upgrading to newer firmware.

If no message appears, you can manage the unit as you did before.

Limited Warranty

In no event shall the liability of MiTAC International Corp. (MiTAC) exceed the price paid for the product from direct, indirect, special, incidental, or consequential software, or its documentation. MiTAC offers no refunds for its products. MiTAC makes no warranty or representation, expressed, implied, or statutory, with respect to its products or the contents or use of this documentation and all accompanying software, and specifically disclaims its quality, performance, merchantability, or fitness for any particular purpose. MiTAC reserves the right to revise or update its products, software, or documentation without obligation to notify any individual or entity.