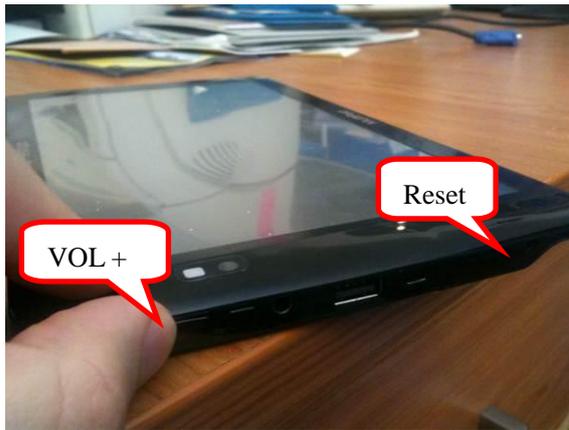


PMP5100 Firmware Upgrade SOP

Caution:

- The firmware upgrading may destroy your data of PMP5100, please back up your data before upgrading.

1 Driver installation



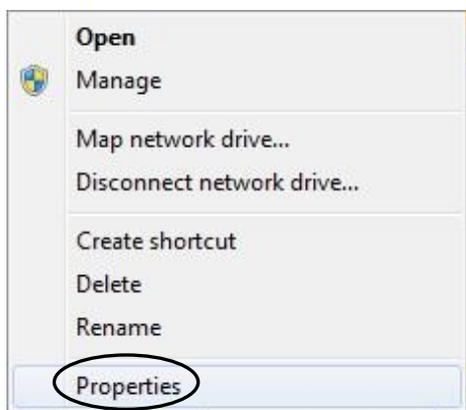
- If there's no ROCK USB driver with your PC, driver installation will be necessary for the upgrading.
- Disconnect all cables, hold VOLUME UP button and Reset your device
- Connect the device with PC via USB cable.



- A “**Installing device driver...**” window should pop up in the task bar of desktop.



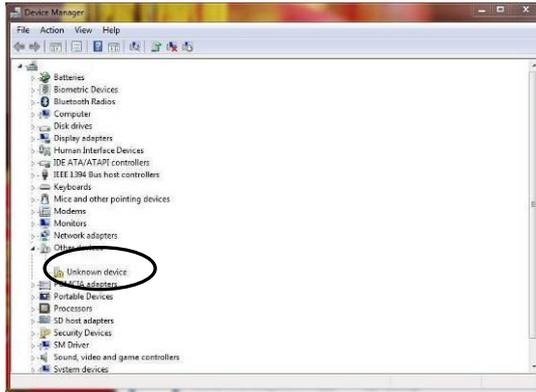
- A “**Device driver software was not successfully installed...**” window should pop up.



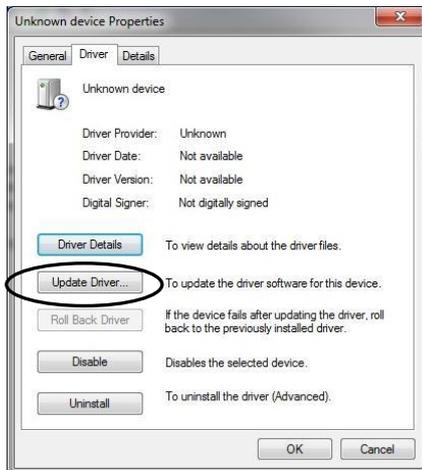
- Right click **Computer** in the desktop, then click on **Properties**.



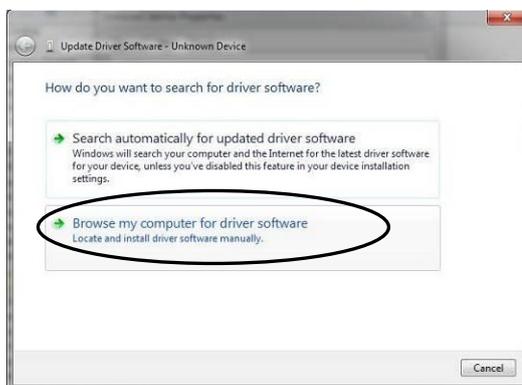
- Click on **Device Manager**.



- Click on **Other devices**, then double click **Unknown device** to continue.



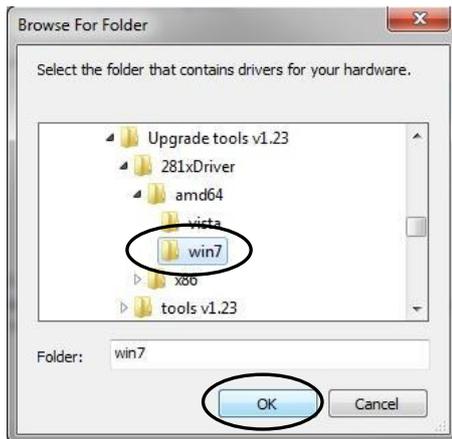
- Click on **Driver**, then click on **Update Driver...** to continue.



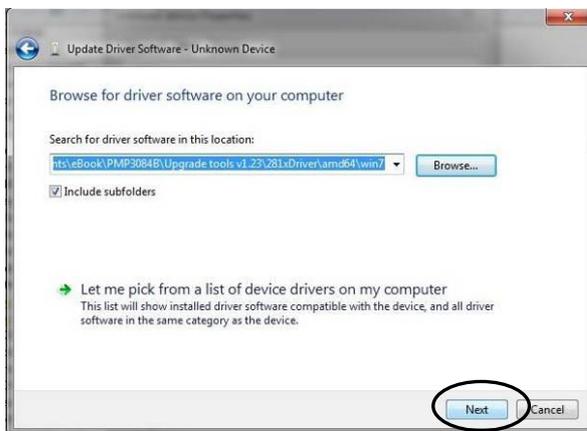
- Click on **"Browse my computer..."**.



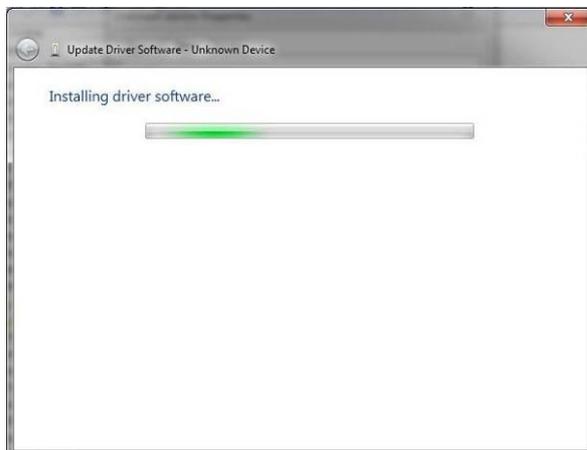
- Click on **“Browse...”** to locate the driver manually.



- Select **“Upgrade tools v1.23\281xDriver\...”** in accordance with your OS, then click on **Ok**.



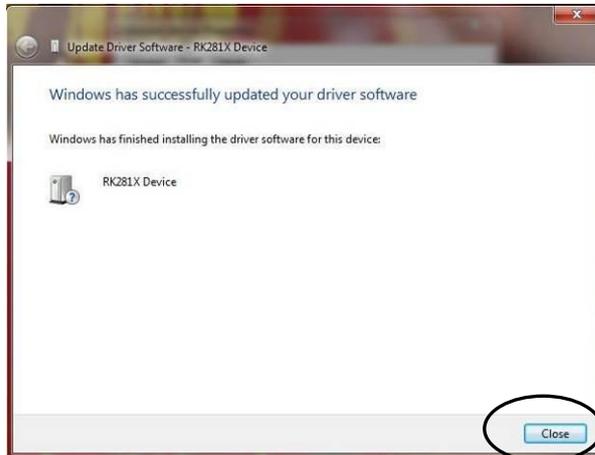
- Click on **Next** to continue.



- It will show **“Installing driver software”** in the window.



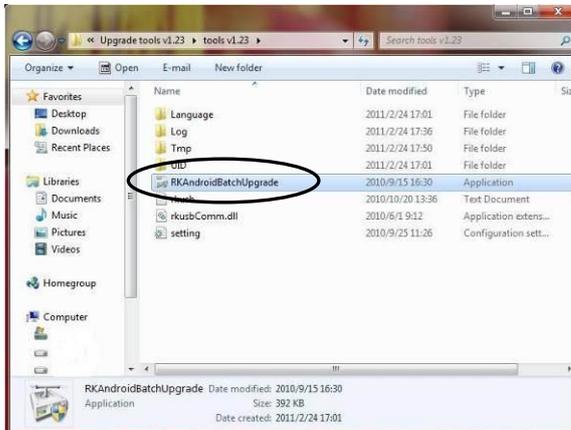
- A Windows Security box should pop up, click on “**Install**”.



- Click on **Close** to complete the driver installation.

2

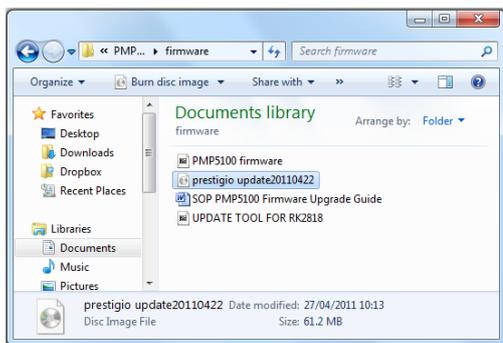
Firmware Upgrade



- Be sure your device is unplugged to PC now. Open “Upgrade tools v1.23\tools v1.23” and double click on **RKAndroidBatchUpgrade.exe** to launch upgrade tool software..



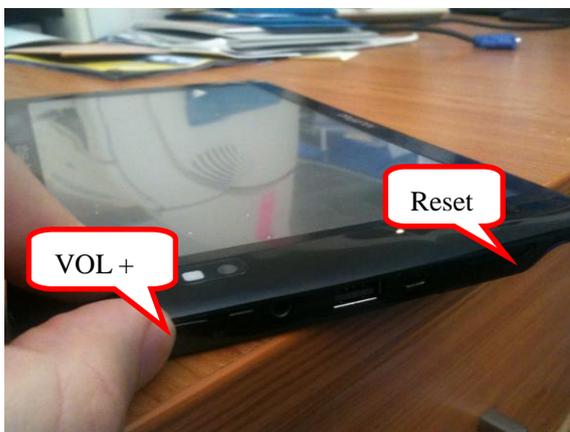
- Click on “...” to locate firmware file manually.



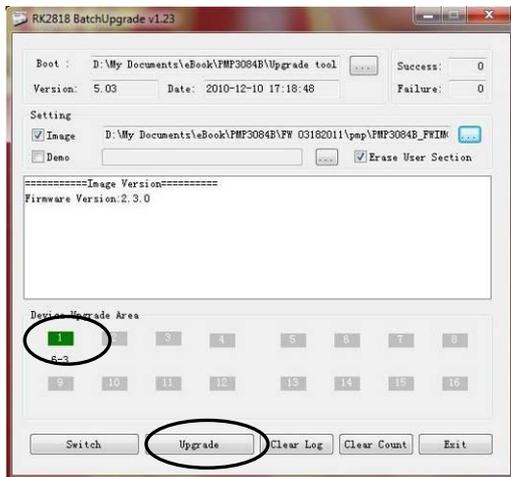
- Select “Prestigio_update20110422.img” and click on **Open**.



- Please be noticed that the Device Upgrade Area is gray.



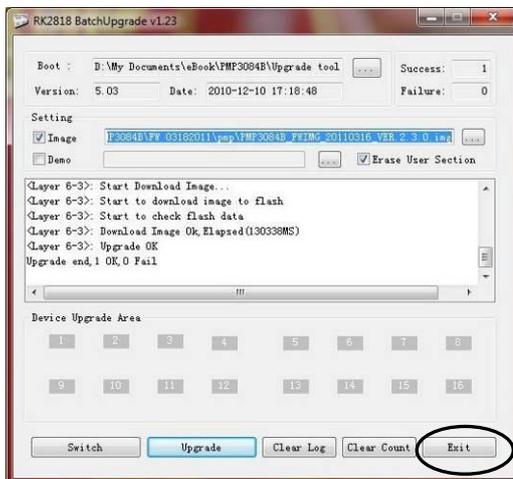
- Disconnect all cables, hold VOLUME UP button and Reset your device
- Connect the device with PC via USB cable.



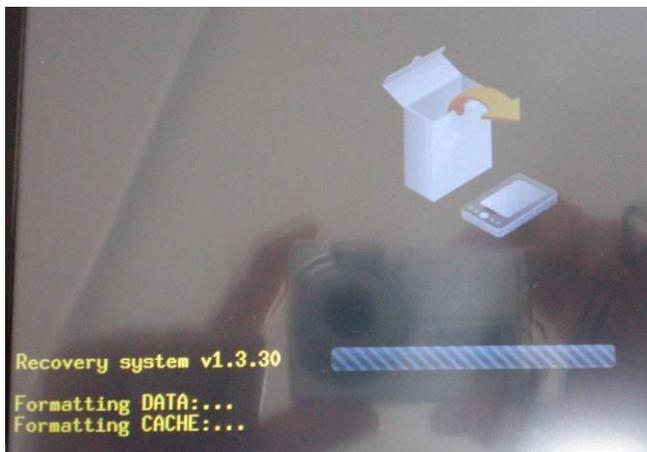
- The Device Upgrade Area will become **Green**, click on **Upgrade** to start upgrading firmware.



- The Device Upgrade Area will flash during the upgrading.



- “Upgrade end, 1 OK, 0 Fail” will be shown in the window, click on Exit to exit software



- “Recovery system...” should be shown in the screen of your device, wait for few minutes, then the device will auto reboot when the upgrading is successful